



DEPARTMENT OF THE ARMY
UNITED STATES ARMY GARRISON ANSBACH
UNIT 28614
APO AE 09177

IMEU-ANS-ZA

01 October 2005

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Commander's Open Door, Policy Letter #1

1. REFERENCE: Army Regulation 600-20, Army Command Policy, Chapter 2, 13 May 02.
2. PURPOSE: This policy is established to allow members of the USAG-Ansbach command to present facts, concerns, problems of a personal or professional nature, or other issues which the soldier, or civilian employee has been unable to resolve to the commander.
3. SCOPE: All members of the USAG-Ansbach.
4. POLICY: The Chain of Command provides the structure used to execute command and control over an organization. It is also the means whereby soldiers/civilians request help and receive assistance in resolving personal problems. All levels of command will be fully responsive to requests for help, from the initial identification of the problem through resolution.
5. Soldiers/civilians should first use their Chain of Command to resolve problems or request assistance. I am available, however, to any person, military or civilian, who cannot obtain a satisfactory answer from my staff, subordinate command, or unit chain of command at the Battalion level. This policy is designed to enable units in a deployed or tenant status to resolve their issues at the appropriate level.
6. Please arrange appointments by contacting the USAG-Ansbach Command Secretary, DSN 468-1500.


JOHN G. REILLY
LTC, SF
Commanding

DISTRIBUTION:
A